



**FOR IMMEDIATE RELEASE**

April 9, 2018

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## **Sen. Kelly Hancock Announces District 9 Mobile Office Hours – April 2018**

*Senate staff available to assist area residents with state agency issues in Richland Hills, Watauga*

**North Richland Hills, TX** - Today, Texas State Senator Kelly Hancock announced the April 2018 Mobile Office Hours schedule for Senate District 9. The program is an effort to assist local residents who need help resolving an issue with a state government agency.

“One of the most important roles of our office is helping the 800,000-plus constituents of Senate District 9 cut through red tape when they have a problem with a state agency,” said Sen. Hancock. “Our casework team is committed to finding answers for you.”

Examples of state agency casework include, but are not limited to, the following:

- Child support collection (Office of the Texas Attorney General)
- Handgun licensing (Texas Department of Public Safety)
- Insurance or utility complaints (Texas Department of Insurance / Public Utility Commission)
- State employee retirement benefits (Employee / Teacher Retirement Systems)

### **Mobile Office Hours Schedule: *Thursday, April 12, 2018***

**The Link Recreation Center**

**10:30 AM - 12:30 PM**

6750 Baker Blvd.

Richland Hills, Texas 76118

**Watauga Public Library**

**1:30 PM - 3:30 PM**

7109 Whitley Road

Watauga, Texas 76148

Senator Hancock's permanent district office is located at 9121 Belshire Drive, Suite 200 in North Richland Hills. This office is open each weekday during standard business hours and can be reached by phone at (817) 514-3804.

Anyone seeking assistance with a specific state agency concern should be prepared to provide copies of related documentation and to complete a privacy authorization form.

For a full list of state government agencies, visit: [www.texas.gov/agencies](http://www.texas.gov/agencies)

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*Sen. Hancock represents [District 9](#), which includes portions of Dallas and Tarrant Counties. He currently serves as Chairman of the Texas Senate Committee on Business & Commerce.*